

Welcome to University, First-years!

Dear first-year student

You have made the **first** of many wise choices by deciding to study at this university. Joining an institution that embraces the values and character of Nelson Mandela puts you firmly on a road to success.

Backed by your commitment to further studies and enthusiastic participation in campus life, you're already well on your way to a rich, rewarding career and personal achievements.

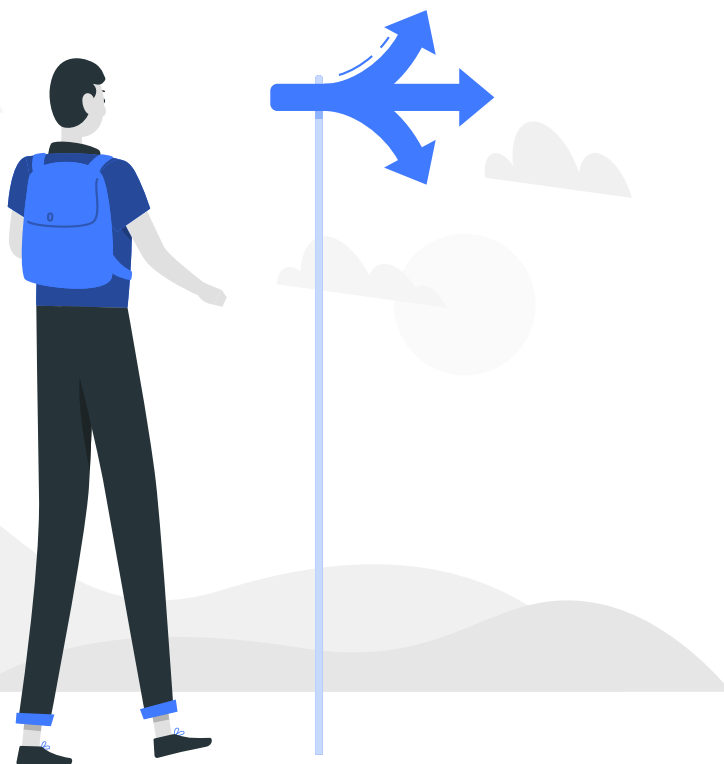
Great choice! The path to success is yours.

Embrace the success programmes and numerous support structures for new students.

As a **new and valued member** of our residences, you will face the transition from being a teenager, surrounded by a familiar community, to being an adult in an independent, unfamiliar environment. We encourage you to embrace the SUCCESS PROGRAMMES available to you, and to use the numerous support structures in place to help you acclimatise to your new home.

We're here to help!

To prepare for your new journey, we have some tips and suggestions about practical arrangements that you should make both before and during the arrival process.



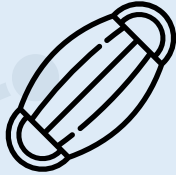
Please explore our **UNIVERSITY WEBSITES** for information, contact numbers and answers to frequently asked questions (FAQs).

COVID-19

Nelson Mandela University COVID-19 Hotline:
0800 504 911

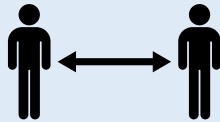
As the coronavirus remains a potential threat, you will be expected to adhere to standard protocols:

1



Wearing a Mask

2



Social Distancing

3

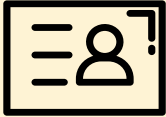


Sanitising Regularly

Please **DOWNLOAD** the University Screening Tool - this is used daily to monitor your COVID-19 health status.

The University will supply you with a Personal Protection Equipment (PPE) kit, which includes:

- ✓ **Two Masks**
- ✓ **Hand Sanitiser**
- ✓ **A Face Screen**



Before travelling to campus, please ensure that you have obtained an **e-permit** from your faculty. This will give you **access to the campus**. Make sure that you know on which campus you're going to be studying/living, e.g. North, South, 2nd Avenue or George.

Admission Procedures

You should arrive on **5 March**. Don't forget to collect your PPE!

GOLDEN RULES

- We have strict protocols in place to protect you, fellow staff and students during the COVID-19 pandemic.
- You will **quarantine for ten days** from the date of arrival, so you need to be self-sufficient.
- It is essential that you **arrive on the date invited** (likely 5 March, during office hours) and proceed directly to your residence.
- For the ten days' quarantine, you will have to **remain in your residence** at all times.
- Upon registration you will be required to **collect a COVID-19 compliance kit**. Masks are to be worn at all times, and you must socially distance.
- **Registration** will be **done online**. Please ensure that you **have adequate resources** to survive ten days in quarantine:
 - » have enough food?
 - » do you know the fees required?
 - » do you need cash?
 - » meals at cafeteria cost R25 per meal
 - » order food online
 - » toiletries
 - » medication

Finances

Please ensure that you have **enough funding to feed yourself**, especially if you're a NSFAS applicant or cash-paying student, as the money sometimes takes a while to come through.

You will need to **pay R500 into the Nelson Mandela University bank account** with the reference Meal Booking:

Standard Bank, Rink Street, Nelson Mandela University, Account No: 080 263 011
Reference: Your Student no; BM Meal Booking

Alternatively, you may use your **debit card or cash to pay for food** by paying it to the cashier.

Ensure that you are aware of the **fees required to be paid and by when they must be paid**. Different scenarios exist for cash-paying, bursary and NSFAS students. It is advisable to **bring some food** with you from home for snacks. **Daily meals** can be obtained from our cafeterias at an average, approximate cost of R25 per meal. Food will be **ordered online** and **delivered to your residence**.

WHAT DO I NEED?

1



Device

2



Bedding for single mattress and mattress protector for health reasons

3



Medical Aid & Medication

Toiletries

Bring all your medication and health products. All residences have showers and a few baths. There are supermarkets, pharmacies and doctors within walking distance of your residences. Ensure that you bring your medical aid particulars, if applicable.

Wi-Fi and devices

The University aims to ensure that all students are equipped with laptops and if you do not own one, laptops are provided on a loan basis. Laptop ownership will make your life **so much easier**, as much of the teaching is done virtually, especially during this pandemic. If you do not own one, wait until you get here, **where laptop deals are competitive**, subsidised and supported. **Full uncapped Wi-Fi** is available everywhere on campus.

Bedding

Remember, you will be sleeping on a bed base (mattress with base). You will need to supply your **own bedding, pillows and a mattress cover** for a single bed. General areas will be cleaned by housekeepers, but your room remains your responsibility.

Security

Security is everybody's responsibility. It is important that you **bring a lock for your cupboard**, where you should keep all valuables and devices when not in use.



THE UNIVERSITY DOES NOT ACCEPT RESPONSIBILITY FOR STOLEN OR LOST GOODS.

Security will **ALWAYS** remain a challenge – and we work hard to keep you (and your belongings) safe.

CCTV cameras and **security personnel** have been strategically placed campus and residence-wide to assist with securing property and your safety.



CLINIC ON CAMPUS



YES YOU WILL HAVE A ROOMMATE

I don't need to pay a therapist. I have a roommate that does it for free.

- ALLY MCBEAL -

CONNECT WITH US



A Home Away from Home

As a first-year student, you'll be sharing space with another person who needs you as much as you need them!

What's the secret to a successful 'roomie' experience?

The first rule? **Respect**. Give each other what you'd expect at home – tolerance for each other's lifestyle, beliefs, boundaries and cultural practices.

Despite the limitations of COVID-19, you're going to have a **WONDERFUL** opportunity to meet new people, stretch your horizons, make new friends and get involved in a host of activities.

University is the BEST place for unfurling your wings, learning independence, growing your intellect, having fun and, ultimately, understanding yourself.

- HELPING HANDS -

Feeling lost? Sad? Confused? Help is always available – our student leaders and mentors are **THE BEST!**

They provide academic and personal support, while each residence also has a residence manager who is always on hand to assist you.

Our campus clinic is within close walking distance and will give you good, basic medical care. Please have your medical details available, in case you need them.

Living the Dream

"Education is the most powerful weapon which you can use to change the world" – Nelson Mandela

We follow Nelson Mandela's example, and we encourage you to do the same.

As you embark on this momentous journey, allow these ideals to guide your steps:
**ubuntu, excellence, environmental stewardship, social justice and equality,
integrity and respect for diversity.**

We welcome you to Nelson Mandela University and are so happy that you're joining us.

The best years of your life begin here.

Warm and welcoming regards
Student Housing Management